

July 31, 2019

# MEDICAID ALERT

**TO: All Providers**

**SUBJECT: Individuals with Disabilities Education Act Part C Program (BabyNet) Updates**

## **Provider Payments Update**

The first round of integrated payment processing for service coordinators and providers who render Individuals with Disabilities Education Act (IDEA) Part C (commonly known as BabyNet) services was conducted by the South Carolina Department of Health and Human Services (SCDHHS) during the week of July 22, 2019. Payments were processed for dates of service July 1-20. Service coordinators and providers who rendered BabyNet services during this time frame should receive payment the week of July 29. If payment has not been received by Aug. 5, please contact

[BabyNet\\_Billing\\_Support@scdhhs.gov](mailto:BabyNet_Billing_Support@scdhhs.gov).

## **Web Tool Remittance**

Service coordinators and therapy providers will track remittances for their submitted claims through the SCDHHS service provider web tool. Providers who currently receive an 835 transmission will continue to receive these files. An online **training for service coordinators on how to use the web tool to review remittances is available on SCDHHS' website in [this five-minute video](#)**. Initially, service coordinators will see a lump sum amount in their remittances for each week's worth of submitted claims. In the coming months, as the integration of BabyNet and Healthy Connections Medicaid services continues, service coordinators will begin to see claim-level detail in their remittances. If service coordinators need assistance with their web tool username and/or password, please contact [EDIG.OPS-MCAID@bcbsc.com](mailto:EDIG.OPS-MCAID@bcbsc.com) or call 888-289-0709 and select option 1.

## **New BabyNet Policy and Procedures and Forms Available; Training Webinar Announced**

The new BabyNet Policy and Procedure Manual and corresponding forms are available on the [BabyNet website](#). SCDHHS is hosting two one-hour webinars to discuss these changes. The first webinar will be held on Friday, Aug. 9 and the second webinar will be held on Friday, Aug. 16. Both webinars will begin at 11 a.m. Webinar participants will be able to submit questions during the presentation through the WebEx chat feature. SCDHHS will post recordings of both webinars to the BabyNet website for general access. For both webinars, SCDHHS recommends using the WebEx link for video and calling into the conference number listed for audio. To participate in the webinars, please follow the instructions below.

## **Aug. 9 Webinar (11 a.m.-12 p.m.)**

WebEx:

- Go to: <https://scdhhs.webex.com/scdhhs/j.php?MTID=mb79d8f5dea794c459cabd7272531711d>

- Click “Join Now”

Call-in Only:

- Dial-in: 1-415-655-0001
- Access code: 746 488 409
- Meeting number: 746 488 409

### **Aug. 16 Webinar (11 a.m.-12 p.m.)**

WebEx:

- Go to: <https://scdhhs.webex.com/scdhhs/j.php?MTID=m42ed75db524a4976e77f257b1cc71dde>
- Click “Join Now”

Call-in Only:

- Dial-in: 1-415-655-0001
- Access code: 747 857 312
- Meeting number: 747 857 312

### **July 10 Bulletin FAQ Posted**

In order to ensure service coordinators and providers who render BabyNet and Medicaid services have accurate and up-to-date information about the integration of BabyNet and Healthy Connections Medicaid services, SCDHHS has updated [the list of frequently asked questions \(FAQs\) announced in the July 24 alert](#). Additional updates to the FAQ page will also be highlighted in future Medicaid alerts.

### **Forecast for August Alerts**

Service coordinators and providers who render BabyNet services can expect weekly alerts about the integration of BabyNet and Healthy Connections Medicaid services. In the next month, stakeholders can expect to see more information and resources around several topics. These include, but are not limited to:

- Individualized Family Service Plan (IFSP) regeneration (also known as IFSP conversion)
- Additional information on upcoming training for BabyNet-enrolled providers
- Additional information on the prior authorization process

Thank you for your continued support of the South Carolina Healthy Connections Medicaid and BabyNet programs.